

Windows Network

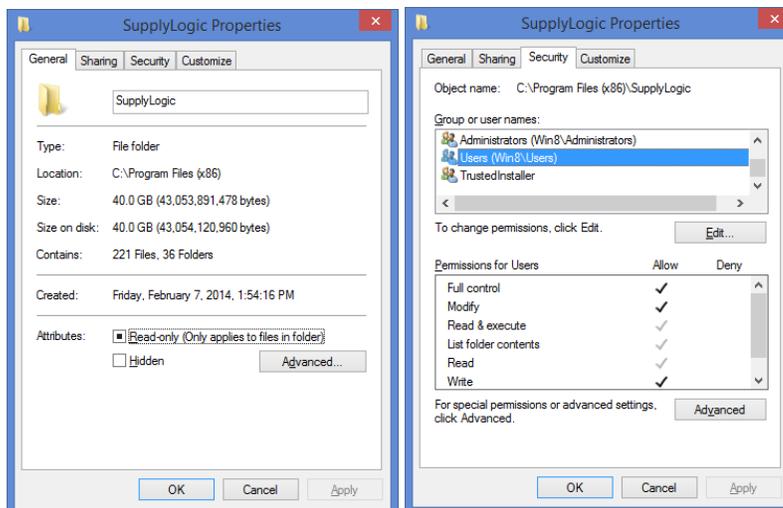
Settings for SupplyLogic

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This document describes the network settings that need to be done in order for SupplyLogic clients to connect to the server.

Verify the SupplyLogic Folder is Accessible

- Click the folder icon on the Start bar to access the file manager
- Expand This PC, OS (C:), Program Files (x86) and highlight the SupplyLogic folder
- Right-click and select Properties
- On the General tab, uncheck the “Read-only” box and click the Apply button
- Click OK to “Apply changes to this folder, subfolders and files”
- Click Continue at the security message if it appears.
- Click on the Security tab
- Verify that all users have “Full-Control”. Do this by highlighting the username and viewing the Permissions allowed for this user. If “users...” or “Trusted Installer” or “Administrators” do not have full control. Click the Edit button and step through changing their permissions. You can ignore “Creator Owner” user.



Verify that the SupplyLogic Update Folder is shared as SLUpdate

- In file explorer, navigate to “c:\Program Files (x86)\SupplyLogic” and expand the SupplyLogic folder
- Right click on the Update folder and select properties
- Select the Sharing tab

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- Click Advanced Sharing
- Check the “Share this folder” box
- Enter a share name of “SLUpdate”
- Click Permissions and select Full-Control

Verify you can connect to the Server Update folder

Client computers need to be able to access the shared folder on the server to get system updates. Before installing the client software, verify that the client computer can access this folder. Some versions of windows require you to log in each time when accessing a shared folder. Keep this in mind when researching UPDATE issues.

- Open Windows Explorer and type [\\\[Your Server name\]\SLUpdate](#)
- This should open up the shared folder on the server which leads to the SupplyLogic\Application\Update folder.
- Sometimes there is extra security here that requires you to log in using the server username and password. If so, log in using the servers administrator username and password.
- Verify you can also write to this location.

Turning Network Discovery On

Open up the file explorer window by selecting Start, Computer. On the left side of the window, you’ll see Favorites, Desktop, Downloads, etc. Keep going now until you see Network, click on it to expand the other computers in your network. If you see a message saying “Network discovery is turned off. Network computers and devices are not visible. Click to change...”, then click on the message and select “Turn on Network Discovery”.

Select “Yes” to finish turning network discovery on. After a short time, the right pane will be populated with other computers and devices on your network.

Verify you can see the server computer and access its shared folder called “SLUpdate”.

Sign in using the log in information of the server. Check the “Remember my credentials” box to save the settings. Every time you do an update, you will need this information so it’s best to save your settings. Click Ok to continue.

Verify you can access the SLUpdate folder. Then verify you can create a file in the shared folder. Right-click in the white space between the file name and the date modified and select New, Text Document from the popup menu.

If you get a message saying you aren’t allowed to create or change data, you’ll need to allow it on the server.